

## **Standards for Building the Aetna Dental Administrators Network**

Nippon Life Insurance Company of America® utilizes the Aetna Dental Administrators Network. Aetna created the Dental networks based on numerous market variables. Factors that determined the configuration of the network were as follows:

- Access and Availability
- Quality Criteria
- Provider ability to meet company participation criteria
- Cost Efficiency

In addition, Aetna also utilizes the following Quality Assurance Procedures. Participating Dentists are re-credentialed using the Aetna standard credentialing process every three (3) years. In addition, in between formal credentialing cycles, Aetna will monitor the following as part of the ongoing quality review:

- State board sanctions
- Loss of license
- Office of Personnel Management/Office of Inspector General reports
- Medicare Opt Out
- Potential Quality of Care Concerns (member complaints and internally identified events)