

**Active Health Management, Inc.**  
**Nippon - Illinois 2023 Utilization Management Statistics for Prior Authorizations**

| <b>Service Type</b>   | <b>Total Requested</b> | <b>Number Approved</b> | <b>Number Denied</b> | <b>Top Five Denial Reasons</b> | <b>Average Turn-Around Time for Review</b> | <b>Overturned on Appeal</b> | <b>Upheld on Appeal</b> |
|---|------------------------|------------------------|----------------------|--------------------------------|--|-----------------------------|-------------------------|
| Planned Inpatient Admissions <ul style="list-style-type: none"> <li>• Skilled Nursing Facilities/SubAcute</li> <li>• Hospitalization</li> <li>• Inpatient rehabilitation services for medical/surgical issues,</li> <li>• Long Term Acute Care</li> </ul> | 14                     | 14                     | 0                    |                                | 2 Calendar Days                            | 0                           | 0                       |
| Durable Medical Equipment <ul style="list-style-type: none"> <li>• Purchase</li> <li>• Rental</li> </ul>  | 0                      | 0                      | 0                    |                                |  | 0                           | 0                       |
| Medications   | 0                      | 0                      | 0                    |                                |  | 0                           | 0                       |
| Outpatient Procedures, Therapy, and Surgery   | 28                     | 25                     | 1                    | Criteria Not Met               | 2 Calendar Days                            | 0                           | 0                       |
| Home Care   | 0                      | 0                      | 0                    |                                |  | 0                           | 0                       |
| Radiology <ul style="list-style-type: none"> <li>• Diagnostic</li> <li>• High Tech</li> </ul>   | 52                     | 52                     | 0                    |                                | 1 Calendar Day                             | 0                           | 0                       |
| Inpatient Behavioral Health Services <ul style="list-style-type: none"> <li>• Psychiatric</li> <li>• Substance Use Disorder</li> </ul>  | 0                      | 0                      | 0                    |                                |  | 0                           | 0                       |
| Outpatient Behavioral Health Services <ul style="list-style-type: none"> <li>• Psychiatric</li> <li>• Substance Use Disorders</li> </ul>  | 0                      | 0                      | 0                    |                                |  | 0                           | 0                       |
| ABA Therapy   | 0                      | 0                      | 0                    |                                |  | 0                           | 0                       |